

Rebate swap for solar offer

Application form

The rebate swap for solar offer helps NSW homeowners receiving the Low Income Household Rebate to access affordable, clean energy. If you're eligible, you can swap your rebate for a free, fully installed 3 kilowatt solar system, unlocking long term savings of up to \$600 a year.

Eligibility

To be eligible, you must:

- live in NSW
 - currently receive the Low Income Household Rebate
 - agree not to receive the rebate for 10 years
 - hold a valid Pensioner Concession Card or Department of Veterans' Affairs Gold Card
 - own and live in your house
 - not already have a solar PV system.
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Before you apply

Before you apply, you must read our guidelines – you can find this in the application pack. It contains important information about the eligibility criteria and your role and responsibilities as a participant in this offer.

How to apply

To apply you will need to:

- complete the application form
- complete and sign the consent form.

As part of your application, you will also need to provide:

- a Council rates notice or similar evidence to confirm that you own your home
- a recent electricity bill to confirm that you are receiving the Low Income Household Rebate
- an image of your Pensioner Concession Card or Department of Veterans' Affairs Gold Card to confirm it is valid and up to date.

To submit your application and all supporting documents, you can either:

- scan and email your application to solarforlowincome.program@planning.nsw.gov.au
- visit your local Service NSW service centre. They will scan your application and email it to us.

Application form

Complete the questions on this form. If you have any questions or need assistance to complete and submit your application, call Service NSW on 13 77 88 or visit your nearest Service NSW centre.

Contact information			
Title			
First name			
Last name			
Contact details			
Phone number			
Mobile number			
Email			
Address			
Street number			
Street name			
Suburb			
State	NSW	Postcode	

Additional information	
CRN/DVA number * <small>*Services Australia Customer Reference Number (CRN) OR your Department of Veterans' Affairs (DVA) Number</small>	
National Metering Identifier (NMI)* <small>*Your NMI can be found on your electricity bill and is usually located on the first or second page of your bill. Your NMI will be 10 or 11 digits long.</small>	
Retailer Customer Number <small>Your customer number can also be found on your electricity bill</small>	
Who is your energy retailer? <small>e.g. Origin, Energy Australia, AGL, Red Energy, Alinta, Simply Energy</small>	

Please note:

The name of the applicant must match the name on all documents you provide as evidence of your eligibility. However, if you are not the registered homeowner, but your spouse is, you may be considered eligible collectively as a household.

If you are applying as a household with your spouse, you will both need to sign the consent form.

Consent form

To check whether you're eligible for the rebate swap for solar offer (the offer), the Office of Energy and Climate Change (the Office) requires you to provide information about yourself, and to authorise us to access your electricity bill and usage data from your electricity provider.

You are not legally required to provide this information. However, if you do not provide this information, you will not be able to access the rebate swap for solar offer.

By completing this consent form, you authorise:

- a) the Office to check your Centrelink or Department of Veterans' Affairs customer details and concession card status
- b) your solar installer and/or electricity providers to provide the Office with access to your solar system generation, electricity usage and bills data for the next 3 years
- c) your current and any future electricity retailer to stop paying you the Low Income Household Rebate for 10 years.

Please tick each of the boxes below, and then sign the form.

- ☐ I/we authorise:
- the Office to use Centrelink Confirmation eServices to perform a Centrelink or Department of Veterans' Affairs Enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable them to determine if I qualify for a concession, rebate or service
 - the Australian Government Department of Human Services to provide the results of that enquiry to the office.
- ☐ I/we have read and understood the program guidelines, assessed my/our personal circumstances and decided to apply for the offer.
- ☐ I/we understand that if I/we receive our solar system under the offer:
- I/we will stop receiving the Low Income Household Rebate for 10 years
 - the Office will access my/our electricity bills and electricity usage (30-minute interval data) and solar inverter output data information for 3 years from the date of this consent, for the purpose of evaluating the offer
 - I/we will need to contact my electricity retailer to arrange for the installation of a smart meter and pay any associated costs (if required)
 - I/we will be responsible for the operation and maintenance of the upgraded solar system.
- ☐ I/we authorise my current or any future electricity retailer to:
- stop paying me/us the Low Income Household Rebate for 10 years from the date on which a solar system is installed
 - notify the Office (or any successor):
 - of my/our new address if I/we move house
 - if I/we cease to be a customer of the electricity retailer.

- ☐ I/we authorise my/our previous, current and any future electricity retailer, installer and/or Distribution Network Service Provider (or their related companies) to provide the above described information to the Office (or any successor) from the installation date of the solar system.
- ☐ I/We understand that the release of electricity bill, usage data, relevant inverter generation data and the stop of the relevant rebate will only be used or disclosed by the Office if my/our eligibility for the offer has been confirmed and a solar system has been installed.
- ☐ I/we have read and understood the NSW Treasury Privacy Notice and consent to the Office collecting, managing and disclosing my personal information in accordance with this Notice and this consent form.
- ☐ I /we understand that the Office and/or the entity engaged by the Office to administer the offer (the Program Administrator) is responsible for assessing my/our eligibility for the offer.
- ☐ I /we understand that if I/we do not provide information to demonstrate my eligibility to the office and/or the Program Administrator's satisfaction that I/we will not be eligible for the offer. My/our application may be disregarded if my/our details are incomplete and misleading and if I/we fail to provide the Office and/or the Program Administrator with correct and complete information.
- ☐ I /we understand that submission of my/our application does not guarantee eligibility under the offer. If the Office and/or the Program Administrator determines that I/we are eligible for the offer, I/we must be willing and able to enter into agreements with approved third party solar system installers and contractors nominated by the Office and/or the Program Administrator.
- ☐ The information I/we have provided in my/our application is accurate and is not misleading.

By signing this application, you confirm that you have read, understood and agree with the terms of this consent form and the NSW Treasury Privacy Notice at <https://www.treasury.nsw.gov.au/privacy>

Applicant's full name:	Signature:	Date:
Spouse's full name: (if applicable)	Signature:	Date: