# EV user survey template

To all tenants of [building name or address],

**Subject:** Electric vehicle charging intention – employee/customer survey

Introduction

There is a global shift away from internal combustion engine cars to electric vehicles (EV). It really is a not a question of if, but when we will need to provide the capability for EV charging in our building.

To help prepare our building for the future, we are seeking to understand what you, your employees and customers who use the building, want by way of EV charging in our building. Based on your input, we will investigate the next steps and timing of EV charging in the building.

Please extend this survey to your employees and customers to allow us to obtain a full perspective of EV use over the next 5 years.

A few things to note:

* The survey will only take around 2 minutes to complete.
* Completion of this survey is voluntary, but we’d really appreciate your assistance.
* You will not be identified in any reports or papers using information from this survey without your written permission.
* All information collected will be kept strictly confidential and stored securely. Any use of the data will be subject to standard data use policies which protect your privacy.

By participating in this survey, you confirm that you have understood this information and agree to take part in the survey.

If you have any questions, please email [contact email address].

Please return your completed survey to [insert name], [insert position] by [insert date].

Thank you for taking the time to complete this survey.

## About your business or organisation

Number of employees: Click or tap here to enter text.

Number of car park spaces: Click or tap here to enter text.

Visitors per month: Click or tap here to enter text.

Number of tenancies: Click or tap here to enter text.

## Survey

Are you (select one):

The owner of the business

An employee

A customer of the business who would like to charge an EV while visiting the building

Are you considering buying one or more EVs for your business or for personal use that you will charge in the building (select one):

In the next year

In the next 2-3 years

After 4 years

Not in consideration

How many EVs do you have or are considering buying for your business:

Have now: Click or tap here to enter text.

In the next year: Click or tap here to enter text.

In the next 2-3 years: Click or tap here to enter text.

After 4 years: Click or tap here to enter text.

What do you see as the barriers to buying an EV? (select all that apply)

Range concerns / battery life while driving

Lack of charging infrastructure in this building

Lack of other local public charging infrastructure

Price of EVs

Lack of models

Other (please specify) Click or tap here to enter text.

If you had an EV, where would be your preferred location for charging?

At home

At work in your car space

Share common car spaces with the rest of the building

Electric vehicle supply equipment (EVSE) is a device used for the purpose of charging an EV:

* Does your EV or intended EV purchase come with EVSE? Choose an item.
* Are you willing to pay for EVSE at the building? Choose an item.
* Do you think the building owner should pay for EVSE? Choose an item.

Building EV infrastructure is the electrical connection from the building’s main distribution board supply to a sub-board, distribution box, or any other device installed to charge EVs:

* Do you think the building owner should pay for EV charging infrastructure and include in lease costs? Choose an item.
* Are you willing to pay a contribution to pay for the infrastructure? Choose an item.

Do you have any other comments or suggestions about the potential installation of EV charging: Click or tap here to enter text.