NSW GOVERNMENT

NSW Family Energy Rebate
APPLICATION FORM 2020-2021

Application Submission Deadline: 11pm Monday 14 June 2021

$180 / $20

This form is for use by residents of on-supplied residential communities, retirement villages and strata schemes, and households that receive an electricity bill from an electricity retailer of their choice.

On-supplied is the term used when the resident receives an electricity bill/invoice issued by, or on behalf of, the owners/management of the residential community, retirement village or strata scheme, rather than a bill issued by an electricity retailer of the residents' choice.

To qualify for this rebate the APPLICANT must meet all the eligibility criteria including having received the Services Australia (SA) payment called Family Tax Benefits (FTB) for the 2019-20 financial year AND be the electricity account holder. A full list of eligible criteria can be found on page three.

Note: Residents of on-supplied residential communities, retirement villages or strata schemes must include a copy of their most recent electricity bill.

APPLICANT CARD DETAILS

SA Centrelink Reference Number (CRN) ☐☐☐ – ☐☐☐ – ☐☐☐☐

Your CRN is located in the top left hand side of your Centrelink FTB correspondence.

APPLICANT NAME

Note: Only one rebate will be paid per household, each financial year, regardless of the number of eligible residents.

First Name: .....

Last Name: .....

Last name must be exactly as it appears on your FTB correspondence.

APPLICANT ADDRESS

Note: this must be your principal place of residence.

Site/Unit number:..... Residential Address: .....

Suburb: ..... Postcode: ..... NSW

Daytime Contact Number: .....

Postal Address (if different from above):.....

Suburb: ..... Postcode: ..... NSW

Email Address: .....

Post this form to: Family Energy Rebate - PO Box 435 – Parramatta NSW 2124

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IF APPLICANT RECEIVES ELECTRICITY BILLS FROM AN ELECTRICITY RETAILER

The rebate applicant must be the electricity account holder and the Family Tax Benefit recipient.

Electricity Retailer: .....

Electricity Account Number: | | | | | | | | | | | | | | |

National Meter Identifier Number: | | | | | | | | | | | |

The NMI is on your electricity bill. It starts with the number 4 and is 11 digits long with no letters or symbols. If you cannot locate your NMI then simply send a full copy of your bill with this application and we will add the information.

IF APPLICANT LIVES IN AN ON-SUPPLIED RESIDENTIAL COMMUNITY, RETIREMENT VILLAGE OR STRATA SCHEME

If eligible, you will receive the rebate as an electronic funds transfer into a nominated bank account.

Bank Name: .....

Account Name: e.g. Ms S Smith .....

BSB Number: | | | | – | | | |

Account Number: | | | | | | | | | |

APPLICANT DECLARATION AND AUTHORISATION

I, (insert name): .....

Confirm all particulars provided on this application form are to the best of my knowledge true and correct.

I authorise:

- the Department of Planning, Industry and Environment (the Department) to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the Department to determine if I qualify for a concession, rebate or service.
- Services Australia to provide the results of that enquiry to the Department.

I understand that:

- it is my responsibility to notify the Department of any changes to this information.
- Services Australia will use information I have provided to the Department to confirm my eligibility for NSW energy rebates and will disclose to the Department personal information including my name/address/payment type/payment status and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Department unless I withdraw it by contacting the Department or Services Australia.
- I can get proof of my circumstances/details from Services Australia and provide it to the Department so my eligibility for NSW energy rebates can be determined.
- if I withdraw my consent or alternatively do not provide proof of my circumstances/details, I may not be eligible for the NSW energy rebate provided by the Department.

Applicant Signature: ..... Date: .....

Please complete pages 1 & 2 of this application form

NSW GOVERNMENT

NSW Family Energy Rebate
CHECKLIST

PLEASE RETAIN THIS PAGE FOR YOUR OWN INFORMATION

Have you completed all sections of pages 1 and 2 and signed and dated the application form?

If you receive on-supplied electricity i.e. you do not have an electricity account with an electricity retailer of your choice, have you attached a copy of your most recent electricity bill? Note: your bill must be issued by, or on behalf of, the management of your residential community, retirement village or strata scheme and include your name, address and site/unit number and confirm you receive metered electricity.

Note: If you have a Centrelink Concession Card or Health Care Card, and meet all the eligibility criteria for the Family Energy Rebate, your rebate credit will be approved at the lower capped rate of $20 ($22) as you will also qualify for the Low Income Household Rebate. For information on the Low Income Household Rebate go to our webpage at: https://energysaver.nsw.gov.au/households/rebates-and-discounts

ELIGIBILITY CRITERIA

To be eligible for the Family Energy Rebate 2020/21 financial year the applicant must:

- be a resident in New South Wales; AND
- be an account holder of an electricity retailer, or a long term resident of an on-supplied residential community, or a resident of an on-supplied retirement village, or a resident of an on-supplied strata scheme; and whose name appears on the electricity account for supply to his or her principal place of residence; AND
- have been assessed by the Australian Government's Services Australia as being eligible for the Family Tax Benefit (FTB) A or B for the 2019/20 financial year and have received a payment of FTB in respect of that eligibility; AND
- have reconciled your taxes with Services Australia for 2019/20.

PRIVACY POLICY

The personal information you provide in the application form is subject to the Privacy and Personal Information Protection Act 1998. It is being collected by the Department for purposes related to processing your application for an energy rebate and auditing the rebate program which may include surveying customer experiences. The Department will not disclose your personal information to anybody else unless authorised by law. Further information can be obtained from the Department website at https://www.dpie.nsw.gov.au/privacy.

WHERE DO I SEND MY COMPLETED FORM?

Post to:
Family Energy Rebate
PO Box 435 – Parramatta NSW 2124

Email to: rebates@energysaver.nsw.gov.au

Need more information?
Call the rebates team on: 02 8275 1935

Support Services:
National Relay Service: 1300 555 727
TTY Users: 133 677
Translation & Interpreter Services: 131 450
Services Australia (SA) (Centrelink): 136 150
Department of Veterans' Affairs (DVA): 133 254

More Information: https://energysaver.nsw.gov.au/households/rebates-and-discounts

Please complete pages 1 & 2 of this application form